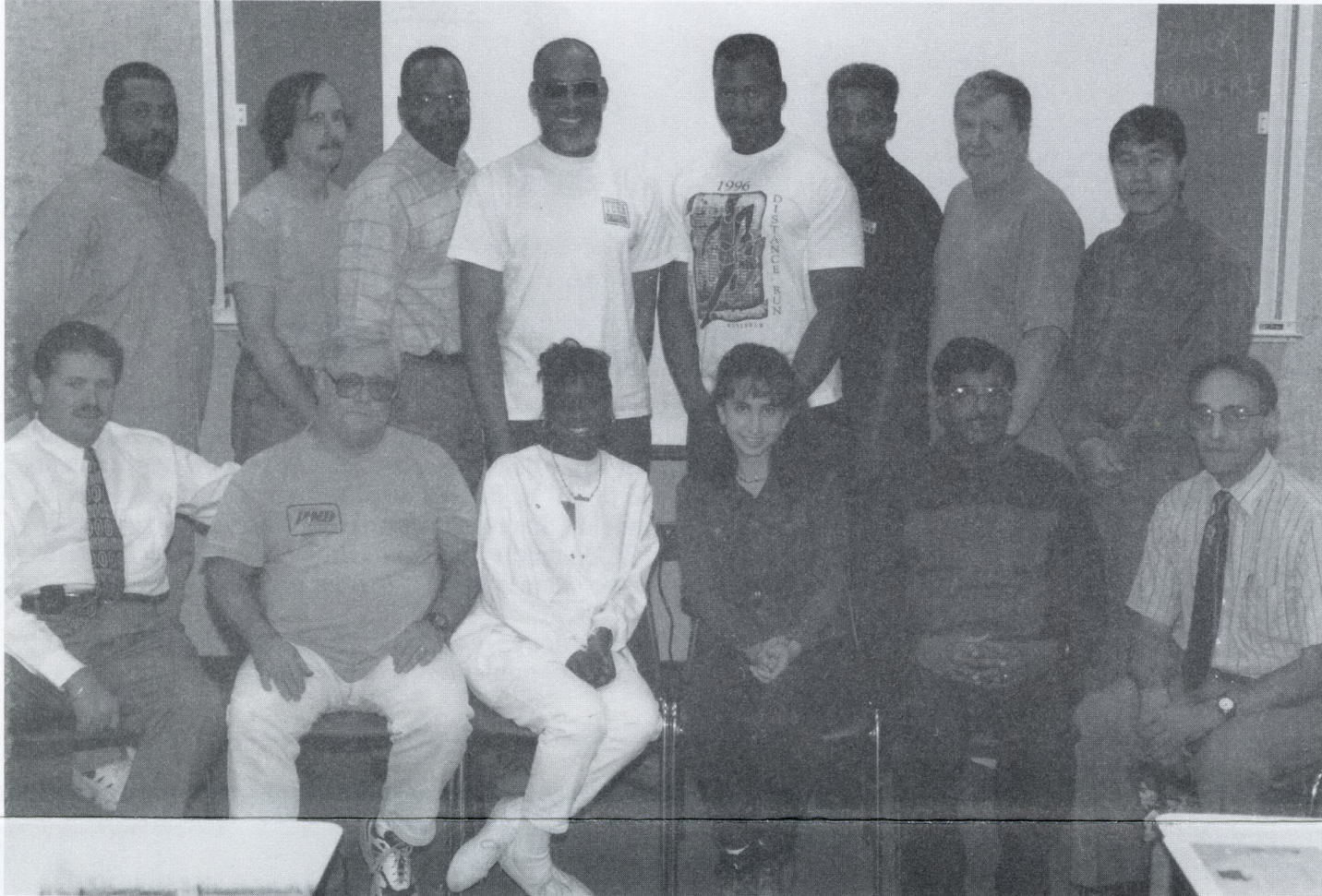


pipe line

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WORKING TOGETHER FOR BETTER WATER



Among the participants in the Plant Operators' Training Program are (bottom row, l to r): Joseph Farrell, David Reynolds, Andrea Brown, Hallie Comer, Samuel Kochummen, Andrew Cottone. (top row, l to r): Gilbert Savior, Gerard Diem, Craig Smith, Lloyd Richardson, Kyle Hudson, Willie Floyd, John Walsh and Jacob Lau.



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The Water Department initiated a year-long program, Water Treatment Plant Operators' Training. During the program, plant operators and chemists discuss the processes and problems common to all three plants.

Plants exchange ideas about regulations, water treatment processes and daily operations. As a result, the employees gain new perspectives on how to handle problems with flocculation, filter performance, and many other issues.

"The information I receive at the training is very helpful and interesting," said Melvin Timbers from Queen Lane. "It is nice to hear the ideas of other operators and share insights on common problems."

More than twelve employees from Queen Lane, Belmont and Baxter Water Treatment

The operators and chemists involved in the program all agree that it is a beneficial experience.

C O N G R A T S T O P A T !

The Pennsylvania One Call System, Inc. recently appointed Pasquale "Pat" Morelli to its Board of Directors. Pat, who is PWD's One Call Supervisor, will serve on the Board for four years. He represents the Water Department, ensuring regulations and procedures properly protect excavation workers and underground facilities throughout Pennsylvania. Pat is one of only four representatives from the water industry to serve on this 30-member board.

The Pennsylvania One Call System informs contractors, builders, and others who will be digging or blasting in the ground, to be cautious of underground pipes or cables. As required by Pennsylvania law, anyone digging must call the One Call System three working days before any kind of digging begins.

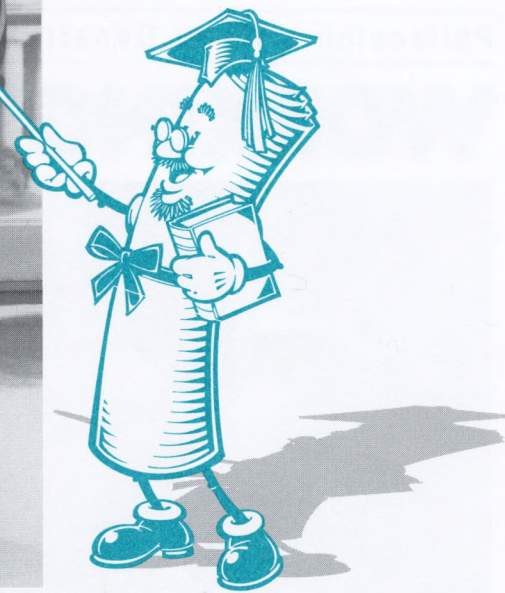
The One Call System informs people where these underground pipes and cables are located to prevent gas and water leaks, damage to communication systems (phone lines, cable TV, etc.), and interruptions in electrical services. Because a break can injure someone, damage property, or cause a preventable inconvenience, the One Call System is an easy and necessary way to ensure the public's safety.



BACK IN THE CLASSROOM



PWD employees enrolled in the classes, with those involved in making it a possibility. Front Row/Left to Right: Michael Dennis, Rich Forcinito, Frank Francesco, Tom McCarthy, Michael Werner, Larry Green. Back Row/Left to Right: Shelia Ireland, Aldo Caporale, George Jones, Jerome Shabazz, Carl Bland, Gilberto Silva, Anthony Hearn, Rudolph Smith, Stewart Scott, Doug Barber, and Garvin Poole. Not pictured: Larry Weston.



Hi Ho, Hi Ho, it's off to school we go! PWD employees enrolled in three courses being offered by the Training Unit in conjunction with the Community College of Philadelphia (CCP). The courses include Introduction to Electronics, Introduction to Electricity, and Introduction to Digital Electronics.

The students gain hands-on experience at an electronics lab at CCP, along with standard lectures. Thirteen Water Department employees completed the Introduction to Electronics course and received certificates on November 4, 1996. Course two is underway and the students are hard at work.

Students, who attend all classes and earn a grade of "C" or better, receive Continuing Education Units which are recorded in a National Registry, but are not equivalent to academic credit. However, students that receive a grade of "B" or better and have two years' experience as an Electronic Technician, Instrumentation Technician, or higher level position, can take CCP's credit-by-examination test. Eligible students who decide to take the exam must pay \$10.00 per exam.

Going back to school is not easy for anyone who has a family or holds a full-time job. Congratulations and good luck to all members of this program!

'Tis the Season

'Tis the season to remember the less fortunate. We take certain necessities in life for granted, including utilities. Utility services are year-round expenses, and during the winter, the cost of heat-related utility bills increases. These expenses can often push some families beyond the limit of what they can afford. This is why the Philadelphia Water Department, Philadelphia Gas Works, and PECO Energy formed the Utility Emergency Services Fund (UESF).

UESF is Philadelphia's private, nonprofit energy assistance fund, which is available all year round to help low-income Philadelphia residents maintain or restore essential water, electric, or gas utility services. It was founded in 1983 by community and business leaders, city government, and Philadelphia utilities. Since then, UESF has provided more than 220,000 Philadelphia residents with \$34 million in assistance.

UESF solicits funds from individuals, the corporate and religious communities, foundations, and city government. You can help by just clipping the coupon below to make a direct donation to UESF. This holiday season, help needy families rest in comfort, safe from the harsh grasp of winter.

Yes! I want to help less fortunate Philadelphians keep their water service and other utilities running and keep out the cold.

Amount Donated: _____

Name _____

Address _____

City _____

State _____

Zip _____

Check if you would like more information on services provided by UESF or call UESF at 732-3111.

Please mail with your check or money order to:
(DO NOT SEND CASH)

UESF
1515 Market Street
Suite 622
Philadelphia, PA 19102



All donations are tax deductible to the extent permitted by law.

1997

holiday schedule

- Wednesday, January 1**
- Monday, January 20**
- Monday, February 17**
- Friday, March 28**
- Monday, May 26**
- Friday, July 4**
- Monday, September 1**
- Monday, October 13**
- Tuesday, November 11**
- Thursday, November 27**
- Thursday, December 25**